

Trust & Responsibility

An awful user experience in real life

Jenny Xu
UX student assistant

It is important, but how?

ebay

amazon

Walmart 

Have you ever
purchased a counterfeit
unintentionally?

Are you satisfied with
their follow-up
remedy?



Search



YX



Premium Beauty / Premium Hair Care & Hair Tools / Premium Conditioners



MIZANI

Moisturfuse Moisturizing Conditioner By Mizani, 30 Oz

★★★★★ [1 reviews](#) [MIZANI](#) Walmart # 563311428

\$34.69

Qty:

1



Add to Cart

Free 2-day delivery

Arrives by Thu, Sep 26

Pickup not available

[More delivery & pickup options](#)

Sold & shipped by [Sshop](#) | [Return policy](#)

[Add to List](#)

[Add to Registry](#)



Please, select the type of infringement you're reporting

Counterfeit 

Please complete the following fields and click submit to submit your report.

Enter Your Contact Information

First Name *

Last Name *

Rights Owner Name *

Rights Owner Company Name *

Brand *

Legal Address *

Address 1

Address 2

City

US

-- select state -- 

Zip/Postal Code

Name of seller(s) related to your report *

Name of sellers

Item URL (Do not submit more than 10 items) *

add item

Phone Number *

Please enter only direct dial numbers, no extensions or special characters

Email Address *

Please Provide Details About Your Report (limit 240 characters) *

- I have a good faith belief that the use of the material in the manner complained of is not lawful.
- This notification is accurate; and UNDER PENALTY OF PERJURY, I am submitting this notification.
- I understand that abuse of this tool will result in termination of my Walmart.com account.
- Typing your full name in this box will act as your digital signature. *

Digital Signature *

Please review your contact information and make sure it is correct before clicking **Submit**.

Submit

How would you rate this?

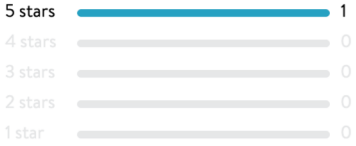


Customer Reviews

5.0 ★★★★★
1 reviews

[See all reviews](#)

[Write a review](#)



Most relevant ∨

Sort by

1-1 of 1 reviews

★★★★★ **Great buy**

Hard to find the tub in stores so happy to get it with free shipping at a great price.

HrhSophia, December 28, 2018



*required field

Oh, no - didn't meet your expectation? *

Share some details to help other shoppers!

Nickname Stacy

Review title

Up to 50 characters

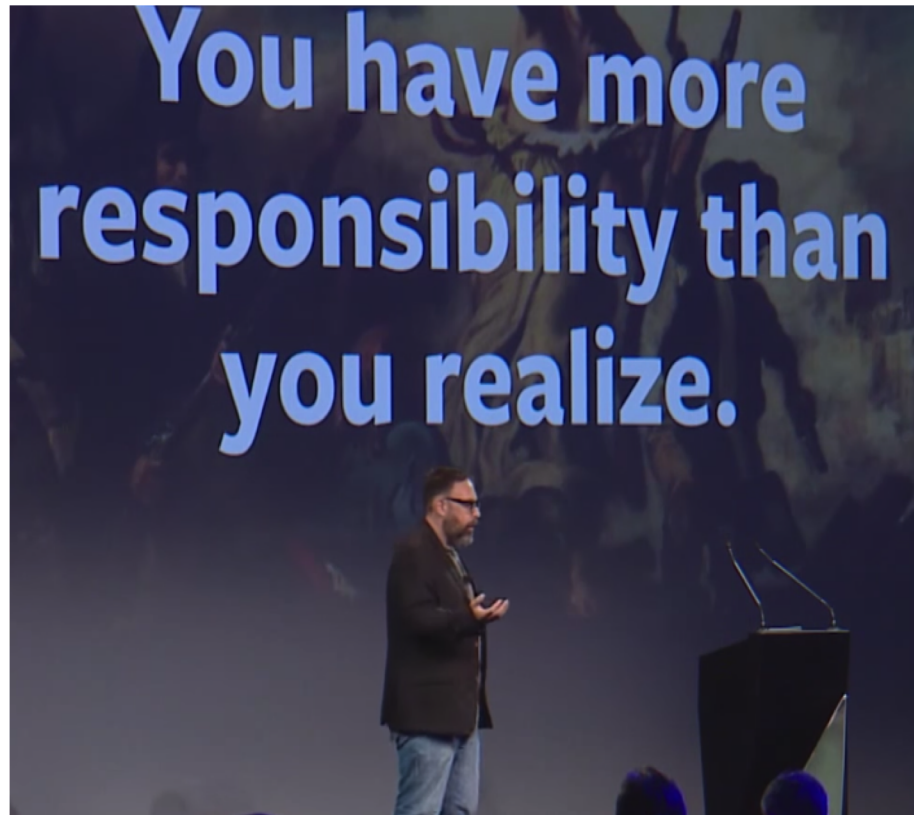
Add photos (5MB maximum size each)

[Add a photo](#)

[Add a photo](#)

[Submit Review](#)

Mike Monteiro: Designers, we stand up



It is not a perfect world,
but we all have choices.